

HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P.O. Box 272400
Fort Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO. 10006799-1

Inventor(s): Michael J. Borg et al.

Confirmation No.: 6674

Application No.: 09/820,457

Examiner: Tan D. Nguyen

Filing Date: March 28, 2001

Group Art Unit: 3689

Title: **SYSTEMS AND METHODS FOR UTILIZING PRINTING DEVICE DATA IN A CUSTOMER SERVICE CENTER**

Mail Stop Amendment
Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Transmitted herewith is/are the following in the above-identified application:

- ☒ Response/Amendment
☐ New fee as calculated below
☒ No additional fee
☐ Other

- ☐ Petition to extend time to respond
☐ Supplemental Declaration

Fee\$

| CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY | | | | | | | |
|---|---|---|--|--|-------------|---------------------------|------|
| (1) FOR | (2) CLAIMS REMAINING AFTER AMENDMENT | (3) NUMBER EXTRA | (4) HIGHEST NUMBER PREVIOUSLY PAID FOR | (5) PRESENT EXTRA | (6) RATE | (7) ADDITIONAL FEES | |
| TOTAL CLAIMS | 15 | MINUS | 25 | = 0 | X \$52 | \$ 0 | |
| INDEP. CLAIMS | 4 | MINUS | 4 | = 0 | X \$220 | \$ 0 | |
| <input type="checkbox"/> FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM | | | | | + | \$390 | \$ 0 |
| EXTENSION FEE | <input type="checkbox"/> 1st Month \$130 | <input type="checkbox"/> 2nd Month \$490 | <input type="checkbox"/> 3rd Month \$1110 | <input type="checkbox"/> 4th Month \$1730 | | \$ 0 | |
| OTHER FEES | | | | | | \$ | |
| TOTAL ADDITIONAL FEE FOR THIS AMENDMENT | | | | | | \$ 0 | |

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

Michael J. Borg et al.

By: /SCOTT LUND/

Scott A. Lund

Attorney/Agent for Applicant(s)

Reg No. : 41,166

Date : December 23, 2009

Telephone : 612-573-2006